



About Melanie

Melanie is an accomplished clinician and coach who has a passion to improve healthcare for all patients, residents, clients, their families, staff and visiting practitioners.

Professional Experience

Melanie has a broad general experience in nursing, management and project roles and enjoys teaching and supporting people to continually improve. In her role as a manager, mentor and leader, Melanie has assisted many people to develop and improve their skills. Melanie is a skilled project manager and change agent who is able to coordinate people, services and decision makers to promote organisational change which is sustainable.

Melanie has a deep understanding of patient satisfaction drivers and linked this with her strong clinical and change skills to work successfully with executive teams, managers and doctors to drive organisational performance.

Signature Engagements

- Held lead role for Medication Safety Breakthrough Collaboration and the Safe System Saving Lives where she led the development, stakeholder consultations, implementation and maintenance of these programs across the organization.
- Participated in best practice studies i.e. Orthopedic pain management and longitudinal studies on Urology Robotic Surgery with Deakin University.

Education and Certifications

- Bachelor of Nursing, RMIT University, Melbourne
- Graduate Diploma in Case Management, Melbourne University
- Cert IV Workplace Training & Assessment
- Cert IV in Business and Personal Coaching