

CARE TRANSITIONS

FOCUSED PARTNERSHIP

Closing the safety gap throughout the consumer journey

 HURON |  Studer Group

GET RESULTS

Enhance your care transitions across the continuum through implementation of focused evidence-based tools and tactics designed to improve the consistency of behaviours and communication.

Targeting results in:



Increased team engagement



Decreased readmissions



Increased transition of care index



Improved quality outcomes



Improved Experience with care

One of the greatest areas of risk for a consumer is during any transition of care, such as handover or discharge. Ineffective transitions between health care settings can cause adverse events and drive up readmission rates and costs.

It is our goal to help organisations improve their consumer's healthcare journey while providing the highest levels of safe, effective and compassionate care. By focusing on processes that directly impact care transitions, organisations realise better consumer outcomes, higher cost avoidance due to a reduction in readmissions and ultimately provide an optimal care experience.

Through the Care Transition Focused Partnership, Studer Group can assist in the development and delivery of a comprehensive plan designed to help you achieve and sustain results across key initiatives.

CARE TRANSITIONS FOCUSED PARTNERSHIP

Typically, a focused partnership is 6 - 24 months in length dependent on the agreed outcomes and will include:

A comprehensive assessment including:

- Identification and agreement of desired outcomes
- Identification of agreed time frames for engagement
- Assessment of current practices and outcomes
- Organisational Risk and Readiness survey

Customised detailed implementation plan developed in consultation with the organisation including recommendations based on assessment findings.

Advice and support in development and implementation of care transition best practices, processes and guidelines for consistency in practice.

Based on the assessment findings, tactics may include:

- **AIDET® (Fundamentals of Communication)**
- **Key Words at Key Times**
- **Patient Communication Boards**
- **Bedside Shift Report**
- **Discharge Phone Calls**

On-site / Virtual coaching focused on Care Transition tactics to support consistency and quality of behaviours and processes.

ADDITIONAL OPTIONS:

On-site / Virtual workshops focused on Evidence-Based Care Transitions communication tactics, behaviours and processes.

Installation of **Huron Rounding** software accelerator

www.studergroup.com.au/focused-partnerships
info@studergroup.com.au | +61 7 5539 8801