

What's Right in Health Care® Conference



2023 CONFERENCE PROGRAM

Day 1: Monday, 16 October 2023

TIMES	PRE-CONFERENCE SESSIONS
11:30am – 1:00pm	<p>Centennial Pre-Function Area Pre-Conference Registration & light lunch</p>
<p>1:00pm – 2:30pm</p> <p>Break 2:30pm – 3:00pm</p> <p>3:00pm - 5:00pm</p>	<p>Randwick Room</p> <p>Fundamentals of Leadership still haven't changed! Nine Principles® and Evidence-Based Leadership™ Overview</p> <p>Learn, review or refresh the core principles and frameworks that are the foundations to Huron Studer Group's work with partner organisations.</p> <p>Matthew Brice Coach & International Speaker, Huron Studer Group Australasia</p>
<p>1:00pm – 2:30pm</p> <p>Break 2:30pm – 3:00pm</p> <p>3:00pm - 5:00pm</p>	<p>Federation & Paddington Rooms</p> <p>Leadership Foundations – What are the Ten Traits of Great Leadership?</p> <p>How do you successfully manage the daily demands of healthcare, like access and flow, retention and wellness of staff and patient/client experience without hitting the wall? Whether you are in a front line supervisor or executive role having the core leadership foundations in place is vital to yours and your organisations success. Learn about the 10 traits, how to apply them and hear stories from the front line about lessons learnt along the way. Do your own self-assessment on the day and hear practical tips and tricks that make a difference.</p> <p>Ian MacDonald Managing Director, Huron Studer Group Australasia</p> <p>Owen Thomas Director Huron Studer Group Australasia</p> <p>Alan Cooper Previous Chief Executive Officer, Friendly Society Private Hospital and Australian Private Hospitals Association Board Member</p>

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Day 2: Tuesday, 17 October 2023

TIMES	CONFERENCE PROGRAM	
7:45am – 8:50am	Centennial Pre-Function Area Registration	
8:50am – 9:00am	Centennial Room Welcome and Acknowledgement of Country Matthew Brice, Coach & International Speaker Huron Studer Group Australasia	
9:00am – 9:40am	Centennial Room From Spaghetti to Lasagne – The Discipline of Leadership Ian MacDonald, Managing Director Huron Studer Group Australasia	
9:45am – 10:30am	Centennial Room Where is Healthcare Heading – Quality, Leadership & Culture make a powerful mix Dr Harvey Lander, Director, Systems Improvement Clinical Excellence Commission, NSW Health	
10:30am – 11:00am	MORNING TEA and NETWORKING – Centennial Pre-Function Area	
11:00am – 12:00pm	Centennial Room From Awareness to Action: Building and Sustaining a Safety Culture Vikki Choate, Principal, Quality, Safety, and High Reliability Huron Studer Group North America (via Live stream from the USA)	
12:05pm – 12:50pm	Centennial Room Safety, Quality and Bringing the Doctors with you Dr James Rice, Executive Director Medical Services – Clinical Governance Unit Head Paediatric Rehabilitation Women's and Children's Health Network, SA Health	
12:50pm – 1:50pm	LUNCH and NETWORKING – Centennial Pre-Function Area	
Concurrent Breakout Sessions 1:50pm - 2:20pm	Watson & Waverley Rooms Aligning the Echo: Harnessing Communication Tools for Organisational Message Cascade Michele Dobe, Director & Coach Leaders Huron Studer Group Australasia	Centennial Room Living CREATE: Aligning values in Managing Performance Samantha Thomas, Human Resources Manager Patrick Smith, Executive Director, People & Culture Women's & Children's Health Network, SA Health
2:30pm – 3:00pm	Watson & Waverley Rooms From the Consumers Perspective Meredith Hodder, Director of Clinical Services Kyabram District Health Service	Centennial Room Groundhog Day again – You Need Culture with Operations Brett Williams, Director Hospital Services Nepean Blue Mountains Local Health District
3:10pm – 3:40pm	Watson & Waverley Rooms Developing Up and Coming Leaders Melissa Edwards, Senior Organisation Development Consultant Western Health Melbourne	Centennial Room Change, Breathe, Reflect: Unveiling the Path to Success Fiona Lieutier, Chief Executive Officer Nadia Zalucki, A/Director of Allied Health Hospitals North Region, Tasmania
3:40pm – 4:00pm	AFTERNOON TEA and NETWORKING – Centennial Pre-Function Area	
4:00pm – 5:00pm	Centennial Room 10 MINUTES THAT COUNT Hear from four Huron Studer Group leaders as they share their 10-minute stories and experiences. <ul style="list-style-type: none"> Onboarding for Success – Owen Thomas, Director AIDET® - A Consumers Experience – Jaime Thomson, Coach The Ripple Effect: How Small Gestures Create Big Impact – Michele Dobe, Director & Coach Leader Story telling – Matthew Brice, Coach & International Speaker 	
5:00pm – 6:00pm	Networking Reception, Centennial Pre-Function Area	

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Day 3: Wednesday, 18 October 2023

TIMES	CONFERENCE PROGRAM	
7:30am – 8:00am	Centennial Pre-Function Area Registration	
8:00am – 8:10am	Centennial Room Welcome Day Two and Connect the Dots Matthew Brice, Coach & International Speaker Huron Studer Group Australasia	
8:10am – 8:55am	Centennial Room Bringing the Nine Principles® Alive One Directorate at a Time Damien Eggleton, District Director Mental Health and Alcohol & Other Drugs Sarah Wallace, District Director Finance & Performance Southern NSW Local Health District	
9:00am – 10:00am	Centennial Room Teams is the only context in which we work in Healthcare Huron Studer Group Team	
10:00am – 10:30am	MORNING TEA and NETWORKING – Centennial Pre-Function Area	
Concurrent Breakout Sessions 10:30am – 11:00am	Watson & Waverley Rooms Sustainability of our Work Meryn Pease, Chief Executive Officer Beaufort Skipton Health Service	Centennial Room Saving Time for Safer Care Melanie Barr, Coach Maryann McBean, Coach Jaime Thomson, Coach Huron Studer Group Australasia
11:10am – 11:40am	Watson & Waverley Rooms Build a Culture around Service using Rounding Alice McKellar, District Director of Pharmacy Southern NSW Local Health District	Centennial Room Engagement Scores PMES results despite floods, COVID, and Leadership Turnover Kyabram District Health Service
11:50am – 12:20pm	Watson & Waverley Rooms Feedback & Coaching (Experiential Session) Warren Huxley, Coach Huron Studer Group Australasia	Centennial Room Practicing what you Preach: Building a Cohesive Team from the Ground Up Rachael Hallam, Acting Human Resource Partner Western NSW Local Health District, Dubbo
12:20pm – 1:20pm	LUNCH and NETWORKING - Centennial Pre-Function Area	
1:20pm – 2:20pm	Centennial Room WHY WALK WHEN YOU CAN FLY? Attitude Plus Power Equals Performance Janine Shepherd AM, Australian Author and Resiliency Coach	
2:25pm - 2:55pm	Centennial Room Panel Discussion with Senior Leaders – Learning from Others Facilitated by Owen Thomas, Director Huron Studer Group Australasia	
3:00pm – 3:20pm	Centennial Room Hacking the Future: You, me and Ai make 3 (or more!) Matthew Brice, Coach & International Speaker Huron Studer Group Australasia	
3:25pm – 3:30pm	Centennial Room Takeaways and Close Michele Dobe, Director & Coach Leader Huron Studer Group Australasia	
3:30pm	CONFERENCE CONCLUDES	

Please note, program subject to updates and change without notice