

# STUDER GROUP

## AUSTRALASIA

### *Supporting healthcare organisations in delivering high-quality care and ensuring exceptional experiences for both employees and consumers.*

The constantly evolving healthcare landscape presents challenges to an organisation's ability to provide high-quality care and exceptional consumer experiences. To address these challenges, effective leadership is critical for transforming an organisation's culture and performance and achieving sustainable outcomes.

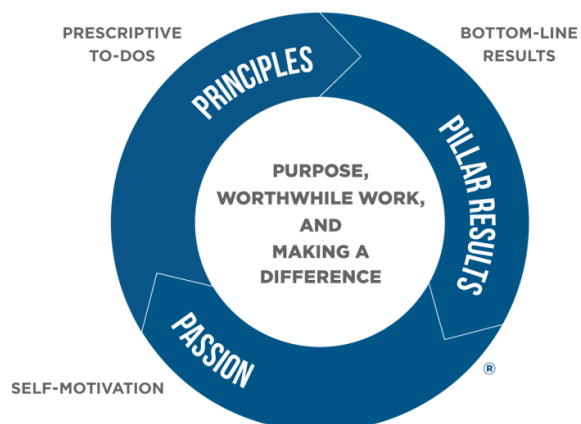
To be a high-performing organisation where people inside and outside can see and feel the difference, leaders must have a clear vision of what organisational excellence looks like and how to achieve it.

Execution, not motivation, is where most leadership efforts fall short. Leaders need a framework that aligns goals, behaviours, and processes as a foundational way of doing business to drive sustainable performance.

The Studer Group's Evidence-Based Leadership<sup>SM</sup> Framework empowers and enables leaders across all levels of the organisation to execute their vision, improve performance and strengthen the culture.

The Studer Group approach is founded on the Healthcare Flywheel<sup>®</sup> and Nine Principles<sup>®</sup> and provides an execution framework for organisations. The framework and the practical tools, tactics and supporting materials are based on strong evidence from high performing organisations, with a focus on change, leadership, culture and employee and consumer engagement.

The evidence has been drawn from academia, industry, and practical applications across both the health and education sectors. The framework has been tried and tested in organisations worldwide for over 30 years.



## How Studer Group can help your organisation:

### Organisational Partnerships - Evidence-Based Leadership<sup>SM</sup>

We provide organisational coaching, transformation and consultancy services where we partner with your organisation over short, medium or long terms to achieve targeted, measurable outcomes. These partnerships support organisations to establish and accelerate leadership excellence and cultural transformation.

### Focused Partnerships

We provide short to medium term focused partnerships that support your organisation with the development and delivery of a comprehensive plan and actions designed to support you achieve and sustain results in targeted areas.

### Leader Mentoring, Coaching & Onboarding

Setting your leaders up for success requires an investment of time and support at the commencement of their role in addition to ongoing development and support. We provide tailored support for both Onboarding, Mentoring and Manager/Executive Development.

### Virtual Workshops

Our online workshops bring together passionate leaders from across the health, disability and aged care sectors. We run a range of customised workshops across the year.

### Onsite Workshops

We run a range of customised 'in person' workshops, so get in touch and we will work with you to design an event that best meets your needs.

### Leadership Development Programs

Delivered virtually or face to face, our Leadership Development Programs empower and enable your leaders to execute the organisation's vision, improve performance and strengthen culture.

### Project, Advisory and Operational Consulting

We collaborate with your leadership team to evaluate, strategise, and implement initiatives to refine processes, boost efficiencies, and achieve goals across the organisation. This work aims to optimise performance, enhance quality, and strengthen overall organisational effectiveness.

#### Contact us at:



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#### Nine Principles<sup>®</sup> of Operational Excellence

1. Commit to excellence
2. Measure the important things
3. Build a culture around service
4. Create and develop great leaders
5. Focus on employee engagement
6. Build individual accountability
7. Align behaviours with goals and values
8. Communicate at all levels
9. Recognise and reward success