

# Driving quality outcomes and enhanced patient experience - *Improving healthcare together*

## Virtual Workshop

**Would you trust your loved ones to the care of your health service?  
Are you confident that they would receive consistent, high-quality care and a positive experience for the duration of their care?**

As healthcare leaders, delivering excellent, safe patient care consistently is at the heart of our mission. The patient experience is a crucial component of high-quality care and is shaped by every interaction, the effectiveness of our systems and processes, and the physical environment.

**This practical, virtual workshop will support you as a leader to:**

- Build trust and improve the experience for patients and their carers
- Create an environment that is a better place to provide and receive care
- Enhance the quality and safety of patient care
- Implement strategies to embed National Standards effectively
- Reduce complaints and ensure a consistent patient experience

### Sharpening Your Leadership Skills Workshops

Whether you are an emerging, new or experienced leader, our virtual workshops will equip you with the knowledge and practical tools to enhance your leadership capacity and capability.

*To register use the QR code or visit our website.*



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**www.studergroup.com.au/events**

### VIRTUAL WORKSHOP DETAILS

**Date:** Thursday 24th July 2025

**Time:** 10:00am - 12:00pm (AEST)

**Price:** \$235\*

**This virtual workshop will include:**

- Handouts
- Keynotes, discussions and practical tools
- Live chat opportunities to ask questions and share experiences
- **Earn up to 2 CPD points**

**The workshop will be held using the Zoom platform**

\* Group registration discount of \$35/pp for three or more participants from the same organisation. Apply the coupon code "syls35" at checkout.

SHARPENING YOUR  
LEADERSHIP SKILLS