

# Difficult Conversations and Performance Feedback - *Tackling the tough stuff*

## Virtual Workshop

Have you ever avoided a tough but necessary conversation with an employee, colleague or boss? Do you find giving feedback uncomfortable? Ever launched into a difficult conversation unprepared?

To truly drive lasting performance and culture change, leaders need the courage to engage their staff in what are sometimes difficult or uncomfortable discussions. This course is designed to help build your skills mastering tough conversations and navigate them confidently and effectively.

**This practical, virtual workshop will support you as a leader to:**

- Understand and prepare yourself to have “the” conversation
- Build your confidence and skills to tackle “the” conversation
- Use a framework to effectively provide feedback to drive performance
- Build accountability and engagement with your team

### Sharpening Your Leadership Skills Workshops

Whether you are an emerging, new or experienced leader, our virtual workshops will equip you with the knowledge and practical tools to enhance your leadership capacity and capability.



**To register use the QR code or visit our website.**



**+61 7 5539 8801**



**events@studergroup.com.au**



**www.studergroup.com.au/events**



**Studer Group**

### VIRTUAL WORKSHOP DETAILS

**Date:** Thursday 12th November 2026

**Time:** 10:00am - 2:00pm (AEDT)

**Price:** \$450.00\*

### This virtual workshop will include:

- Handouts
- Keynotes, discussions and practical tools
- Live chat opportunities to ask questions and share experiences
- **Earn up to 4 CPD points**

**The workshop will be held using the Teams platform**

\* Group registration discount of \$50/pp for three or more participants from the same organisation. Apply the coupon code “syle50” at checkout.



**SHARPENING YOUR  
LEADERSHIP SKILLS**