

Elevating the Patient Experience -

Improving healthcare together

Virtual Workshop

**Would you trust your loved ones to the care of your health service?
Are you confident that they would receive consistent, high-quality care and a positive experience for the duration of their care?**

As healthcare leaders, delivering excellent, safe patient care consistently is at the heart of our mission. The patient experience is a crucial component of high-quality care and is shaped by every interaction, the effectiveness of our systems and processes, and the physical environment.

This practical, virtual workshop will support you as a leader to:

- Build trust and improve the experience for patients and their carers
- Create an environment that is a better place to provide and receive care
- Enhance the quality and safety of patient care
- Implement strategies to embed National Standards effectively
- Reduce complaints and ensure a consistent patient experience

Sharpening Your Leadership Skills Workshops

Whether you are an emerging, new or experienced leader, our virtual workshops will equip you with the knowledge and practical tools to enhance your leadership capacity and capability.

*To register use
the QR code or
visit our website.*



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Studer Group

VIRTUAL WORKSHOP DETAILS

Date: Thursday 16 July 2026

Time: 10:00am - 12:00pm (AEST)

Price: \$235*

This virtual workshop will include:

- Handouts
- Keynotes, discussions and practical tools
- Live chat opportunities to ask questions and share experiences
- **Earn up to 2 CPD points**

The workshop will be held using the Teams platform

* Group registration discount of \$35/pp for three or more participants from the same organisation. Apply the coupon code "syls35" at checkout.

